

## Crystal Coast Realty & Home Services VRBO Assistance Program

So you have a second home and you rent it out to vacationers. We GET IT! However - your second home is located here and you are there. You need someone local to help manage your property. We GET IT! You've found the right people. You rent it out – and we'll offer support by providing check-in and keys to authorized guests (at the office or the property), schedule vendors and take care of monthly inspections - so you can sit back and relax.

We are licensed Real Estate Agents. We are licensed, bonded and insured. As part of our services, we also provide a detailed electronic report/pictures when we enter your home. Ask about our use of QRIDit® Inspection Software. We will work with you to accommodate any additional needs unique to your investment property.

### VRBO Basic Assistance Services:

- Guest Check In/Out - Key exchange on arrival & departure (either at property or our office)
- Assist/coordinate repair/maintenance issues (while renters are present)
- Meet Service Providers: pest inspections/installations/deliveries/repairs
- Schedule & Inspect Services
  - Inspect property prior to arrival and on the departure of guest
  - Inspect Housekeeping/Maintenance/Verify yardwork & pool maintenance
  - Manage soft good and cleaning product inventory (at owners cost)
  - Inventory Checks and Services (Annual or per departure of guest)
- Provide emergency service call support 24/7 for guests
- Trash Recycle Service
- Property Checks & Inspections: See standard inspection list
- 10 Service Calls(Free): up to a maximum of 10 service calls per calendar year: lock-out service, change light bulbs, replace batteries, deliver needed items to guests (toaster, coffee maker, etc.). Only pay for actual cost of purchased items.
- Weekly or monthly pricing available

Contact us at [information@cchomerealty.com](mailto:information@cchomerealty.com) for full details on how we can help you manage your VRBO investment property.