

## Crystal Coast Realty & Home Services Home Check Program: Our Added Assurances

### **CONFIDENTIALITY AGREEMENT**

All clients' transactions and business remains confidential. A signed confidentiality clause is included in the agreement. Your private life is just that, private.

### **INSURANCE REQUIREMENTS**

Many insurance companies require regular monitoring of your home in order to allow your policy to remain valid in the case of long-term damage or mold. Now you can be assured you are fully covered.

### **LICENSED, INSURED AND BONDED**

We know how precious your home and possessions are and we want to provide the utmost assurance to you that we are responsible and reliable. We back that up by being Licensed, Insured and Bonded for your peace of mind.

### **WE TREAT YOUR HOME LIKE OUR OWN AND GO THE EXTRA MILE**

Our employees go through background, drug and reference checks and our vendors are vetted, insured and bonded and anyone that enters your home does so under our supervision. We even make sure they wear shoe covers to protect your floors and carpets.

### **EVEN BETTER**

Along with the regular reports you receive from CCRHS we will also include the name and details of any subcontractor that services your property.

### **NOT JUST A WALK THROUGH**

We don't just do a walk through. We follow a standard protocol and checklist, take pictures and then provide you with a complete electronic report after every visit. You shouldn't expect any less from us.

### **WE'RE YOUR EMERGENCY CONTACT WHEN YOU'RE AWAY**

We know there's nothing worse than getting a call from local law enforcement at two in the morning when you're at your second home. Well, sleep tight, we'll be happy to be your emergency contact. They can call us in early hours, we don't mind - that's what we're here for.

### **DELIVERIES**

You're welcome to ship things directly to our office. We'll make sure to store the items in your home at our next visit. Or we can intercept them at your home and store them for you.

### **LAST MINUTE**

Did you forget to turn off the iron? Stove? Can't remember if you locked the door? Give us a call so we can double check for you.

### **WE WILL INSTALL A LOCK BOX**

If requested, to provide a safe way to provide access.

### **STORM CHECKS**

We'll assist you with your home during any major weather occurrences. Nothing is worse than watching storm reports on the news. You're there, your home is here, and a wait and see perspective is not one you relish. Now you know that a professional team will be on the spot assessing your home for any damage and notifying you of the result of the inspection. (Available as an add-on specialty service.)

### **VISIBILITY**

Upon request, we will provide yard signs stating our company's name and contact information.

### **EVER AVAILABLE**

We provide you with a key tag that goes easily on your key chain and magnetic cards for your fridge with our contact information so we're always close when you need to reach us.